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## LACC'S NEW VIDEO PLATFORM PROVIDES IMPROVED USER EXPERIENCE AT LOWER COST, EFFECTIVE JULY 1

The Court's cost-recovery fee for LACourtConnect (LACC) video remote appearances has been reduced due to recent changes in its video and audio platform, Presiding Judge Eric C. Taylor announced today.

Providing services at the lowest possible cost will encourage remote participation across a wide spectrum of court users, especially among vulnerable populations. Effective July 1, 2021, the cost-recovery fee for LACC video appearances will be reduced from \$23 to \$15, matching the \$15 cost-recovery fee for audio appearances. LACC continues to be free for litigants with fee waivers.

The Court recently transitioned 250 LACC-equipped courtrooms to the Microsoft Teams platform for improved remote video and audio appearances in Civil, Family Law, Probate, Small Claims, and some Traffic matters.

**New LACC Feature**: Also, effective July 1, the Court is pleased to offer a new LACC option – video for Traffic arraignments. This is in addition to the current option of appearing by audio for Traffic arraignments.

<u>Important Reminder</u>: For the optimal meeting experience, users should download the Microsoft Teams app (instead of using the browser option).

Now that the transition is complete, beginning July 1, video and audio appearances may be scheduled up to 30 days before the hearing.

For more information on LACC, including how to sign up and tips for successful remote appearances in Microsoft Teams, go to <a href="https://my.lacourt.org/laccwelcome/#teamsinfo">https://my.lacourt.org/laccwelcome/#teamsinfo</a>.

